

Donnelly Attending the SOCAP 2016 Symposium

ATLANTA, March 30, 2016 – Donnelly Communications, Inc, a leading provider of contact center services, is participating in the 2016 SOCAP Symposium which takes place April 10 to April 13 at the Omni Hotel in Nashville, Tennessee.

The Symposium, sponsored by SOCAP International, features a series of workshops focusing on people, process, technology, and strategy in customer care. “As a contact center outsource partner, we are proud to support SOCAP International as well as our local SOCAP Georgia Chapter,” said Martin Tighe, Donnelly founder and CEO. “As customer care continues to evolve, SOCAP provides many educational events and resources to enable companies to learn and share best practices in customer engagement. “

Symposium speakers include New York Times bestselling author and leadership expert, Mark Sanborn, Founder and CEO of Hello Products, Craig Dubitsky, and Ross Shafer, 6-time Emmy winner and organizational and coaching expert.

Donnelly will be exhibiting at Booth #302 at the Symposium.

About Donnelly Communications, Inc.

Donnelly Communications, Inc. is a leading provider of contact center services for prominent companies across multiple industries including multichannel retail, restaurant, energy, and utilities. Our innovative solutions focus on increasing revenue for our clients by exceeding customer expectations and driving brand loyalty. Founded in 1981, Donnelly Communications employs more than 400 people and is headquartered in Atlanta, Georgia. For more information, visit www.donnellycommunications.com or call 800.870.0017.

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