

## Chargemaster Toolkit® – CAH

Your Critical Access Hospital has the same coding, charge-capture and compliance issues as larger hospitals. But you don't have the same size staff. And you don't have the same size software budget. Still, there is no reason you can't use the same leading chargemaster management tool that larger hospitals use.

Craneware has designed and priced Chargemaster Toolkit® – CAH specifically for the needs of Critical Access Hospitals (CAHs). It's a CAH-specific version of Chargemaster Toolkit®, which KLAS rates as the No. 1 chargemaster-management tool. Because so much of a CAH's revenue is tied to cost-based reimbursement from Medicare, a CAH simply must have a good handle on its chargemaster: no reimbursement will come at all unless claims are correct, complete and compliant. Scores of CAHs rely on Chargemaster Toolkit – CAH to help them capture all the reimbursement to which they are legitimately entitled.

### Optimizing Reimbursement

The software lets you quickly create or modify chargemaster line items with appropriate codes and charge data, so you can correct and prevent coding errors. And that results in a complete and accurate chargemaster that lets you maximize your legitimate reimbursement.

Chargemaster Toolkit – CAH supports Method II billing, as well as traditional billing methods, and it supplies CAH-relevant coding modifiers and edits. It automates the process of reviewing every chargemaster line item, by constantly monitoring your chargemaster for accuracy, comprehensiveness and compliance.

### Increasing Operational Efficiency

The software quickly analyzes tens of thousands of chargemaster items in just seconds. When it finds potential problems, it flags just those, tells you the financial impact of each, and gives you the correct information needed to address the issue. A right-click of your mouse can then put items into an automated workflow for review by others if needed.

This management-by-exception approach brings great efficiencies to the staff assigned to manage your chargemaster. You see the immediate impact of every change, the potential issues each may create elsewhere, and how to correct such problems at their source.



**"Craneware's product has helped us with productivity and time savings and is well worth the money, especially for a small hospital!"**

Mary Wilson, Patient Financial Services Manager  
Henry County Hospital  
Napoleon, Ohio

## Streamlining Research and Resources

Chargemaster Toolkit – CAH is offered in conjunction with a CAH-specific version of Craneware’s Online Reference Toolkit®, providing seamless online access and specific current regulatory, competitive pricing, medical necessity and reimbursement information.

Accessible via desktop and mobile device, Online Reference Toolkit increases your staff’s efficiency, from wherever they choose to work, and eliminates the need to purchase expensive reference books. Combined with its intuitive interface, it offers each user a personalized experience by recalling searches and viewing preferences from session to session.

## Chargemaster CAH Performance Services

Obtaining the right software at the right price is only part of the issue CAHs face. With so many of your staff members doing so many tasks, how can your CAH find the time and personnel to learn and intelligently use the software? Craneware has an affordable option to help you with that, too: Chargemaster CAH Performance Services.

Craneware Professional Services has drawn from its broad range of client services to create this package, which

addresses the resource needs of Critical Access Hospitals. There are seven elements:

1. An in-depth initial review of your charge description master, to identify your greatest risks and revenue opportunities
2. An onsite visit with your department managers to review that report
3. Transition of chargemaster management to your team, after Craneware Professional Services has made the initial changes to your chargemaster
4. An annual year-end review to confirm that your chargemaster reflects the upcoming year’s OPPS changes
5. An annual review with the person managing your chargemaster and with your department heads to identify missing service codes and to confirm that your chargemaster reflects all the year-end OPPS changes
6. An annual transition of chargemaster management back to your team, following the chargemaster update with year-end changes
7. Quarterly conference calls to discuss any questions and issues and to provide a report that monitors the status of your chargemaster

Your purchase of Chargemaster Toolkit – CAH gives you admission to Craneware User Groups meetings, held in locations around the country, as well as access to the Craneware Performance Center, where all of Craneware’s software and industry training resides.

## A Complete Solution

Anything Chargemaster Toolkit can do for a larger hospital, Chargemaster Toolkit – CAH can do for you. Plus Chargemaster Toolkit – CAH has additional capabilities for Critical Access Hospitals. And, as a Critical Access Hospital, you may engage Chargemaster CAH Performance Services to ensure that you will receive continued value from your software investment.

Call 1-877-624-2792 or email [info@craneware.com](mailto:info@craneware.com) to discuss how Chargemaster Toolkit – CAH, or any of the other Craneware Revenue Integrity Solutions®, can optimize your hospital’s reimbursement, increase operational efficiency and reduce compliance risk.

## About Craneware

Craneware (AIM: CRW.L) is the leader in automated revenue integrity solutions that improve financial performance for healthcare organizations. Craneware’s market-driven, SaaS solutions help hospitals and other healthcare providers more effectively price, charge, code and retain earned revenue for patient care services and supplies. This optimizes reimbursement, increases operational efficiency and minimizes compliance risk. By partnering with Craneware, clients achieve the visibility required to identify, address and prevent revenue leakage. To learn more, visit [craneware.com](http://craneware.com) and [thevaluecycle.com](http://thevaluecycle.com).



Chargemaster Toolkit® is ranked No.1 in the Revenue Cycle – Chargemaster Management market category for the tenth year in a row (2006 – 2015/2016.) “2015/2016 Best in KLAS Awards: Software & Services” report, published January 2016. Data © 2016 KLAS Enterprises, LLC. All rights reserved. [www.KLASresearch.com](http://www.KLASresearch.com)



\*Healthcare Financial Management Association staff and volunteers determined that Craneware’s Chargemaster Toolkit®, Chargemaster Corporate Toolkit®, Bill Analyzer, Online Reference Toolkit®, and Interface Scripting Module have met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of these products.



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