

Online Reference Toolkit®

Accurate coding, charge capture and regulatory compliance are too important to your hospital to rely on printed reference books that become quickly outdated. Instead, depend on Online Reference Toolkit for a single source of continually up-to-date clinical, financial and regulatory coding data. Users access the tool in the way that's most convenient for them – via desktop and mobile device. Combined with its intuitive interface, it recalls search and viewing preferences from session to session, providing a personalized experience.

A comprehensive source of clinical, financial and regulatory coding reference resources, Craneware's Online Reference Toolkit is a web-based solution that retrieves information from reference materials, sites and tools with a simple click. As an integrated component of our industry-leading Chargemaster Toolkit® products, it provides interactive resources for medical necessity, compliance and coding references. This convenient, timely information provides operational efficiency and accuracy in coding and charging, helps optimize reimbursement, and reduces compliance risks.

Through an intuitive browser-based interface that's accessible via desktop and mobile devices, Online Reference Toolkit provides easy access to the specific data sources and information needed for successful coding, medical necessity reference, reimbursement information, and charge line-item creation. The display easily adapts to mobile device screens – so you can have access to the information no matter where you are. And it remembers your search and viewing preferences from session to session so the information is displayed the way you

like it. Online Reference Toolkit is designed to work alongside your encoder of choice. It complements your encoder's basic lookup information by giving you access to source documents from authoritative regulatory and reimbursement resources. You no longer have to depend on others to send you publications. Online Reference Toolkit puts you "in the know" from the moment you begin using it.

Online Reference Toolkit at a Glance

- Access to all appropriate coding and edit information on a code-by-code basis
- Direct links to compliance regulations in specific bulletins and updates
- Local and National Coverage Determination (LCD and NCD) information for medical necessity reference
- CPT®, HCPCS, ICD-9, ICD-10 (including ICD-9 – ICD-10 crosswalk), revenue code and modifier information
- National Drug Code information
- Extensive, current and historical, locally-adjusted fee schedule and comparative price benchmarking information
- Hospital and physician CCI edits
- APC, DRG and MDC (Major Diagnostic Category) information



- Direct links to Federal Register and other regulatory information
- Latest code changes and other quick list references

Key Benefits and Features

- Pulls together all research resources and information into a single tool, and you can view everything in a single screen
- Tabular layout, shortcut icons, and color-coded profiles deliver quick access to the information you need
- Provides a personalized experience by self-selecting your preferred level of search detail as well as remembering most commonly used searches and viewing preferences
- Direct communication links between Craneware's Chargemaster Toolkit and Online Reference Toolkit
- Subscription to Craneware Insights, a preference-based email news feed that's filled with topline summaries of regulatory updates and changes coupled with actionable advice
- Accessible from desktop and mobile devices, so you always have access to the information whenever and however you need it

**Clinical Coding Reference:
Specific to Your Needs**

Online Reference Toolkit makes expensive reference books obsolete. At the click of a mouse, your coding staff, clinical managers, patient registration staff, chargemaster analysts, and financial managers can all access the data they need at any time, from anywhere in the organization. Craneware also continuously updates the software with the most recent coding changes immediately as they occur – no more waiting for software updates or having to purchase book revisions. Whether you're based at a Critical Access Hospital or work for an acute care facility, there is a specific version of Online Reference Toolkit available to you, with edits and content tailored to your needs.

Effective Collaboration and Reduced Risk

An integral part of the Craneware chargemaster management suite, Online Reference Toolkit contains "LiteView" functionality. LiteView enables reviewers – even those in your hospital who do not use Chargemaster Toolkit – to view only those specific portions of the chargemaster file that are designated for their review, and initiate possible change requests. This facilitates effective collaboration with clinical staff, so that your organization's staff with specific expertise can more

readily inform important coding and charging choices. With this browser-based feature, your health information management staff, clinical department heads and chargemaster coordinators can all communicate with the chargemaster management team. All communications become part of the audit trail, giving you easy access to your chargemaster's change history, and documenting the discussions and decisions behind those changes for reduced compliance risk.

CPT® Assistant

Craneware offers direct access to CPT Assistant as an integrated part of Online Reference Toolkit. It provides all prior references and, in conjunction with the CPT manual information, offers the most concrete and authoritative guidance on the requirements for coding a specific procedure. CPT Assistant is published by the American Medical Association. It is considered the national benchmark tool used for CPT coding issues and for guidance on compliance, medical records and billing.

CPT Assistant also provides practical tips and guidelines, with links to articles written by coding experts and specialists. You can review articles related to items you are researching in Online Reference Toolkit, as well as do an independent search of previous articles published by CPT Assistant. You can easily review case studies on practical coding applications, assess best practices, and evaluate industry coding trends.

Through Online Reference Toolkit, we provide a fully integrated solution with all of the current year's articles, with the previous years' archives and publications also available, giving you complete access to CPT Assistant on a month-by-month basis.

Call 1-877-624-2792 or email info@craneware.com to learn more about how Craneware can help you optimize reimbursement, increase operational efficiency and minimize compliance risk within your organization.

About Craneware

Craneware (AIM: CRW.L) is the leader in automated revenue integrity solutions that improve financial performance for healthcare organizations. Craneware's market-driven, SaaS solutions help hospitals and other healthcare providers more effectively price, charge, code and retain earned revenue for patient care services and supplies. This optimizes reimbursement, increases operational efficiency and minimizes compliance risk. By partnering with Craneware, clients achieve the visibility required to identify, address and prevent revenue leakage. To learn more, visit craneware.com and thevaluecycle.com.

CPT® is a registered trademark of the American Medical Association



Chargemaster Toolkit® is ranked No.1 in the Revenue Cycle – Chargemaster Management market category for the tenth year in a row (2006 – 2015/2016.) "2015/2016 Best in KLAS Awards: Software & Services" report, published January 2016. Data © 2016 KLAS Enterprises, LLC. All rights reserved. www.KLASresearch.com



*Healthcare Financial Management Association staff and volunteers determined that Craneware's Chargemaster Toolkit®, Chargemaster Corporate Toolkit®, Bill Analyzer, Online Reference Toolkit®, and Interface Scripting Module have met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guarantee the use of these products.



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