



# Understanding Your Prescription Benefit Program

Providing you with the tools and resources to help you make better drug therapy decisions

## Dedicated Partner

As your prescription benefits manager, we are dedicated to giving you the best information and resources to help you make better healthcare decisions. Our wide range of prescription benefit programs emphasize quality and cost-effective solutions that lead to better drug therapy choices.

## Maximize Your Benefit

Your decisions play a key role in the effectiveness of your prescription benefit. Here are a few tips to help you maximize your benefit.

### Request Generics

- Generic medications provide quality, cost-effective alternatives to brand medications and may help reduce costs to you and your plan.
- Ask your local pharmacy if they offer any low-cost generic programs. Use your prescription benefit card to process your order and receive the lower priced alternative, whether it is the pharmacy's generic program price or your copay.

### Take Your Medications As Directed

- Taking medications exactly as prescribed is one of the most important things you can do to enhance your health and prevent medical complications.
- Missing doses, stopping medication early or swapping medications with other people can lead to serious problems that may negatively impact health outcomes.

### Take Advantage of Over-The-Counter (OTC) Products

- Some medications that used to only be available by prescription (e.g., Claritin®, Prilosec®, and Zyrtec®) are now available over-the-counter without a prescription.
- Ask your doctor if any OTC alternatives are available to effectively treat your condition. Switching to an OTC product could save both you and your plan money.

## Our Commitment

Your prescription benefit program is designed to help you and your eligible dependents obtain prescription medications conveniently and at reasonable prices. We are committed to:

- Helping you achieve the best possible health outcomes
- Promoting the use of safe, cost-effective and clinically appropriate medications
- Helping you save money and providing convenient access to your prescription medications

## Online Tools at [mrxinfo.com](http://mrxinfo.com)

Secure online connection, protecting your confidentiality and providing useful tools and information.

- Easy-to-use tools that allow you to view, refill, renew and transfer prescriptions
- Drug formulary & lookup tools
- Trusted drug information & education
- Real-time benefit information
- View and download pharmacy claims
- Find a participating pharmacy
- Download claim, prior authorization request and mail order forms

Questions? Contact Customer Service 24/7 at 1.877.647.4026 with any questions about your prescription benefit.