

# 2019 Learning Institute Calendar

To learn more and register, visit our website [www.QHR.com/Education](http://www.QHR.com/Education).



## Classroom Education **Brentwood, Tennessee**

|                   |   |                         |
|-------------------|---|-------------------------|
| Mar 26 – 29, 2019 | Reimbursement Boot Camp – Critical Access Hospitals                     | Accredited by NASBA     |
| May 14 – 17, 2019 | Sustainable Readiness: Regulatory, Quality & The Healthcare Environment | Accredited by TN Nurses |
| May 21 – 22, 2019 | Project Management 101 for Healthcare Leaders                           |                         |
| Jun 11 – 14, 2019 | PPS Cost Reporting Boot Camp  | Accredited by NASBA     |
| Jun 18 -20, 2019  | Physician Practice Management   |                         |
| Jul 10 – 12, 2019 | Case Management Boot Camp   | Accredited by TN Nurses |
| Jul 23 – 25, 2019 | Patient Financial Services (PFS) Bootcamp                               |                         |
| Aug 14 – 16, 2019 | CNO Conference  | Accredited by TN Nurses |
| Sep 11 – 13, 2019 | Leading From the Middle Conference                                      |                         |
| Sep 17 – 19, 2019 | Supply Chain U  |                         |
| Oct 7 – 10, 2019  | Lean Healthcare Green Belt Certification                                | Accredited by TN Nurses |
| Oct 15 – 18, 2019 | Reimbursement Boot Camp – Critical Access Hospitals                     | Accredited by NASBA     |
| Nov 12 – 13, 2019 | Annual Compliance Conference  | Accredited by CCB       |

## Board Leadership Webinars

|              |             |  |
|--------------|-------------|--|
| Jan 15, 2019 | Noon – 1 pm | Leading for Results and Sustainability                       |
| Feb 12, 2019 | Noon – 1 pm | Cyber Security – Lessons Learned                             |
| Mar 12, 2019 | Noon – 1 pm | The Role of the CMO in Your Hospital                         |
| Apr 9, 2019  | Noon – 1 pm | Reimbursement & Regulatory Updates                           |
| May 14, 2019 | Noon – 1 pm | Compliance Update  |
| Jun 11, 2019 | Noon – 1 pm | Operational Excellence                                       |
| Jul 9, 2019  | Noon – 1 pm | Community Health Needs Assessments                           |
| Aug 13, 2019 | Noon – 1 pm | Fostering a Culture of Care                                  |
| Sep 10, 2019 | Noon – 1 pm | Quality as Your Competitive Advantage                        |
| Oct 8, 2019  | Noon – 1 pm | Effective Meetings: Lessons from the Board Room              |
| Nov 12, 2019 | Noon – 1 pm | The Board's Role in Marketing the Hospital in Your Community |

## Compliance Webinars **Accredited by CCB**

|              |                  |   |
|--------------|------------------|---|
| Feb 22, 2019 | 10:30 – 11:30 am | Compliance Officer Hot Topics: Opioid Prescribing Practices — Compliance and Quality Update |
| Apr 18, 2019 | 10:30 – 11:30 am | Compliance Officer Hot Topics: How to Design an Effective Compliance Training Program       |
| Jun 20, 2019 | 10:30 – 11:30 am | Compliance Officer Hot Topics: Conducting an Internal Investigation                         |
| Aug 20, 2019 | 10:30 – 11:30 am | Compliance Officer Hot Topics: Case Studies — Stark and Anti-Kickback                       |
| Oct 15, 2019 | 10:30 – 11:30 am | Compliance Officer Hot Topics: HIPAA Privacy & Security Touch Base                          |
| Dec 5, 2019  | 10:30 – 11:30 am | Compliance Officer Hot Topics: Legalized Marijuana and Its Impact on Compliance             |

## Finance & Reimbursement Webinars **Accredited by NASBA**

|                   |                  |   |
|-------------------|------------------|---|
| Feb 21, 2019      | 2 – 3 pm         | Reimbursement & Regulatory Update: Health Care Reform: Post ACA Developments Including Trump Administration Actions |
| Mar 12 – 14, 2019 | 2 – 3 pm         | IRS Billing & Collections Requirements — 3-Part Series  |
| Mar 21, 2019      | 2 – 3 pm         | Deeper Dive on Medicare Uncompensated Care Reimbursement<br>“Cost Reporting Worksheet S-10”                         |
| Apr 10 – 11, 2019 | 10:30 – 11:30 am | Medicare Designated Provider-Based Clinics and Departments — 2-Part Webinar Series                                  |
| Apr 23 – 25, 2019 | 2 – 3 pm         | Medicare Certified Rural Health Clinics: Certification and Reimbursement — 3-Part Series                            |
| May 21 – 22, 2019 | 2 – 3 pm         | Reimbursement & Regulatory Update: Inpatient Proposed Rules — 2-Part Series   |
| Jul 16, 2019      | 2 – 3 pm         | Critical Access Hospitals Reimbursement 101   |
| Aug 6 – 8, 2019   | 2 – 3 pm         | Reimbursement & Regulatory Update: Final Inpatient PPS Rule & Reimbursement Changes — 3-Part Series                 |
| Sep 10 – 12, 2019 | 2 – 3 pm         | Reimbursement & Regulatory Update: Outpatient PPS & PFS Proposed Rules — 3-Part Series                              |
| Dec 3 – 4, 2019   | 10:30 – 11:30 am | Reimbursement & Regulatory Update: Final Outpatient PPS Rules — 2-Part Series                                       |
| Dec 3 – 5, 2019   | 2 – 3 pm         | Reimbursement & Regulatory Update: Final Physician Fee Schedule Rules — 3-Part Series                               |

## Operation Excellence Webinars (\*Denotes Webinars Accredited by TN Nurses Association)

|              |                  |  |
|--------------|------------------|--|
| Feb 28, 2019 | 10:30 – 11:30 am | * Regulatory Update: CMS Regulations & the Accreditation Requirements for Violent Self-Destructive & Non-Violent Self-Destructive Restraints |
| Mar 1, 2019  | 10:30 – 11:30 am | Workforce Efficiency — Understanding Daily Productivity  |
| Mar 5, 2019  | 10:30 – 11:30 am | * Clinical Documentation Integrity: Stay Ahead of the Curve  |
| Mar 6, 2019  | 10:30 – 11:30 am | Physician Practice: Physician and APP Compensation for a Changing Environment  |
| Mar 19, 2019 | 10:30 – 11:30 am | * Quality Update: Reducing Care Variation - Controlling Costs, Enhancing Outcomes  |
| May 2, 2019  | 10:30 – 11:30 am | * Regulatory Update: QAPI and the PI Plan -- The Regulatory Requirements   |
| May 17, 2019 | 10:30 – 11:30 am | Workforce Efficiency — Maximizing Labor Resources  |
| Jun 5, 2019  | 10:30 – 11:30 am | Rural Health Clinics: Survey Ready Operations  |
| Jun 25, 2019 | 10:30 – 11:30 am | * Quality Update: VBP  |
| Jul 16, 2019 | 10:30 – 11:30 am | * Clinical Documentation Webinar   |
| Aug 7, 2019  | 10:30 – 11:30 am | Physician Practice: Access to Care   |
| Aug 15, 2019 | 10:30 – 11:30 am | * Regulatory Update: Infection Prevention & Control with Emphasis on Cleaning, Disinfection & Sterilization                                  |
| Aug 16, 2019 | 10:30 – 11:30 am | Workforce Efficiency — Physician Practice Productivity   |
| Sep 24, 2019 | 10:30 – 11:30 am | * Quality Update: Population Health  |
| Oct 22, 2019 | 10:30 – 11:30 am | * Clinical Documentation Webinar   |
| Nov 6, 2019  | 10:30 – 11:30 am | Physician Practice: Strategies for Value-Based Reimbursement   |
| Nov 7, 2019  | 10:30 – 11:30 am | * Regulatory Update: The Healthcare Environment  |
| Nov 15, 2019 | 10:30 – 11:30 am | Workforce Efficiency — Team Approach to Labor Management   |
| Nov 19, 2019 | 10:30 – 11:30 am | * Quality Update: ED Throughput  |

## Project Management

|              |                  |  |
|--------------|------------------|--|
| Feb 8, 2019  | 10:30 – 11:30 am | Root Cause Analysis and Mistake Proofing         |
| Jun 14, 2019 | 10:30 – 11:30 am | Lean Management and Culture Change               |
| Sep 20, 2019 | 10:30 – 11:30 am | Creating a Methodical Project Management Process |

## Revenue Cycle Webinars

|              |                  |  |
|--------------|------------------|--|
| Jan 31, 2019 | 10:30 – 11:30 am | Managing Charge Performance: Series I — Setting Up Your Chargemaster for Success                   |
| Mar 26, 2019 | 10:30 – 11:30 am | Managing Charge Performance: Series II — Charge Capture Excellence                                 |
| Apr 16, 2019 | 10:30 – 11:30 am | Reducing Revenue Cycle Financial Risks with a System Implementation – Preparing your Revenue Cycle |
| May 7, 2019  | 10:30 – 11:30 am | Managing Charge Performance: Series III — Claim Form Management                                    |
| May 16, 2019 | 10:30 – 11:30 am | Managing Charge Performance: Series IV — Remit Posting — Interpreting Payer Payments & Denials     |
| Jun 18, 2019 | 10:30 – 11:30 am | Improving Payer Yield  |
| Aug 1, 2019  | 10:30 – 11:30 am | Revenue Cycle Team Building  |

## Supply Chain Webinars

|              |                  |  |
|--------------|------------------|--|
| May 9, 2019  | 10:30 – 11:30 am | Inventory Management                         |
| Aug 22, 2019 | 10:30 – 11:30 am | Supply Chain in the OR                       |
| Oct 24, 2019 | 10:30 – 11:30 am | Care Variation - Reducing Supply Utilization |

**Questions about these educational opportunities? Check our website at [www.QHR.com/Education](http://www.QHR.com/Education).**  
 Employees of Quorum managed hospitals are eligible to receive complimentary access to education.  
 Please enter your organization's access code at checkout to register at no cost. If you do not have your organization's code or have questions, please contact the QHR Learning Institute.