brainsell

SUGARCRM ADMIN-AS-A-SERVICE

SAaaS by BrainSell

Your Elite Sugar Partner

Subscribe to BrainSell's Sugar Admin-as-a Service program and get the dedicated help you need...*when you need it.*

HOW IT WORKS

Subscribe to one of our monthly or annual plans and get access to a BrainSell Sugar Admin when needed! Just submit a ticket via email or our online portal and your Sugar Admin will complete the work for you.

BRAINSELL HELPS YOU FOCUS ON BUSINESS GROWTH, NOT YOUR TECHNOLOGY

Save time & resources
No need to worry about managing Sugar. We'll do the work for you!

Elevate your team's expertise
Use your Sugar Admin's knowledge to your advantage!

Improve stability
Ensure that your Sugar instance deployment is working the best it can!

Expedite customization resolution
Work with your BrainSell Sugar Admin to customize your system quickly and efficiently!

Lower management overhead
No need to ask for budget approval or sign new contracts for ad hoc assistance!

Increase user adoption
Make your team better by getting easier access to quick solutions and reports made just for them!

Improve security
BrainSell can help ensure your data is safe and that the right people have access!

Optimize your deployment
Guarantee everything works well and quickly via regular user feedback and health checks!

www.brainsell.com | (978) 887-3870 | growth@brainsell.com

BRAINSELL KNOWS ALL THINGS SUGAR!

CONFIGURATION ASSISTANCE: CUSTOM FIELD AND MODULE MANAGEMENT

Need a field added? Not sure what the best approach is? Ask your BrainSell Sugar Admin, and they'll give you the options and do the work for you!

USER AND ROLE MANAGEMENT

Have a new employee that needs access? Need to rethink user access? Your Sugar Admin can help!

REPORT AND DASHBOARD ASSISTANCE

Tell your Sugar Admin what data you need and how you'd like to see it, and they'll deliver!

WORKFLOW CREATION AND MANAGEMENT

Explain what type of workflow you'd like built and your Sugar Admin will deliver!

TROUBLESHOOTING AND TECHNICAL SUPPORT

Not sure where to start and don't want to deal with Sugar direct support? Your Sugar Admin can help!

STORAGE ANALYSIS

Hitting the limit on your Sugar storage? Your Sugar Admin will analyze the type of data you have and let you make decisions on where to trim it down.

HOW MUCH DOES IT COST?

$495 per month

- Includes 4 support tickets per month
- Annual billing is available with a 10% discount
- 12-month minimum commitment
- Cancellation is available 90 days prior to the renewal date
- Can align SAaaS renewal date with your Sugar software subscription date upon request
- Service-Level Agreement: 24hr response time during business hours

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