

ONE WORLD | **ONE GREIF** | ONE TEAM



GLOBAL QUALITY POLICY

OUR PURPOSE:

*To Safely Package and Protect Our Customers' Goods and Materials
to Serve the Essential Needs of Communities Around the World*

OUR VISION:

Be the Best Performing Customer Service Company in the World

OUR STRATEGY:

Build to Last

TO ACHIEVE THIS GOAL GREIF WILL:

- *Consistently supply our customers with products and services that meet or exceed their needs while complying with all applicable legal, regulatory and statutory requirements.*
- *Implement a Quality Management System in line with ISO 9001 and other quality management systems (FSSC22000, etc).*
- *Establish good manufacturing practices that are appropriate for our industry.*
- *Develop measurable Must Win Battles (KPIs) in line with the policy principles and strive to achieve or exceed all Must Win Battle targets.*
- *Utilize the Greif Business System 2.0 to maintain a quality process through the relentless pursuit of continuous improvement.*
- *Provide the necessary resources and training to all colleagues so they are capable of meeting or exceeding our customers' needs.*
- *Ensure that this policy is communicated, understood and supported by all Greif associates.*

***We are committed to high-quality standards and the systems that support them.
This commitment will ensure that we will consistently meet or exceed our customers'
expectations – Greif Quality Policy***

(Revision 3)



PACKAGING SUCCESS TOGETHER®

Ole Rosgaard
President and CEO, Greif, Inc.