



Add-ons & Enhancements



SugarCRM enables businesses to create customers for life with the world's first intelligent, no touch customer experience (CX) platform. W-Systems offers a series of add-ons to Sugar to extend its core capabilities.

wActivities

Enhanced Interaction Management

Get quick access to all of your customer interactions and boost employee productivity.

- Quickly access Calls, Meetings, Emails, and more in one place
- Create any activity from two subpanels
- Extra functionality for Sugar's Historical Summary
- View your activities in additional related modules

wBenchmark

Time Series KPIs

Capture, store, and visualize KPIs from any Sugar module at specific points in time.

- Follow your KPIs in Sugar charts
- Define performance metrics for your business
- Create goals for teams and users
- Track KPIs from any time period

wCalendar

Advanced Calendar Configuration

Display any standard or custom Sugar module data in a customizable calendar.

- Easily create and edit events
- Multiple calendar displays
- See events in List or Record Views
- Publish your Calendar as iCal or ICS

wDocs

Sugar Document Automation

Easily generate letters, contracts, proposals, and more with data from your Sugar records.

- Combine information from multiple modules
- Export documents as Word or PDF files
- Merge data from records en masse
- Easily create document templates



wDrive

Dropbox, Google Drive & OneDrive in Sugar

Manage your files in the cloud and customer relationships in one place.

- Access your cloud storage platform in Sugar
- Define your file and folder structure
- Drag and drop files in Sugar
- Support for DocuSign and cloud storage integrations.



wMaps

Sugar Integration to Bing Maps

View any list of Sugar records or any other Sugar module plotted on a map.

- Search records by distance from zip code
- Generate and share driving directions
- Map dashlet and field
- Compatible with standard and custom modules



wReferrals

Cross-Selling and Referrals

Simplify and automate the product and service Referral process.

- Refer Sugar records internally
- Send referrals to external sources
- Receive notifications via email or Sugar
- Track and report on referrals



wTools

Custom Sugar Enhancements

Streamline your daily workflow in Sugar with our library of enhancements.

- Quick action buttons in Sugar
- Custom notifications in Record View
- View more records in List View
- Enhanced chart dashlets

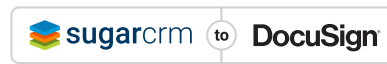


wUserUtils

Advanced User Tools

Enable your Sugar admins to effortlessly manage your Sugar user and team settings.

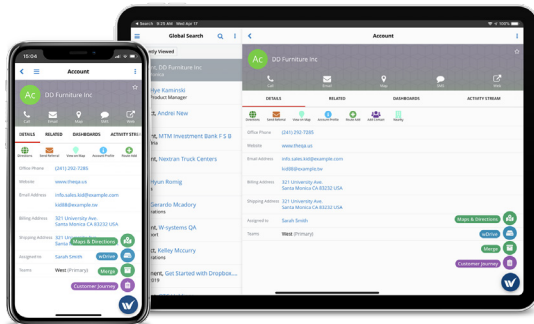
- Share filters and dashboards between users
- Mass update locale settings
- Troubleshoot user issues with ease
- Broadcast messages to your user base



Send, Sign, Success

Sign and manage documents from within Sugar with the most widely used e-signature solution.

- Easy-to-use dashlet
- Track the status of your documents
- Real-time alerts
- Integration to document automation and cloud storage solutions



wMobile for SugarCRM User Adoption Without Data Entry

Add the power of W-Systems add-ons and enhancements at your fingertips, on mobile.

- Discover nearby accounts and contacts
- Create documents on the go
- Add notes on the fly
- Faster access to anything on mobile