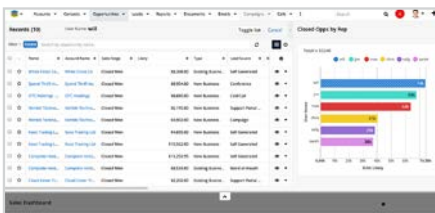# wTools

Custom Sugar Enhancements and Integrations

SugarCRM enables businesses to create customers for life with the world's first intelligent, no touch customer experience (CX) platform. W-Systems offers a series of add-ons to Sugar to extend its core capabilities.

Meet wTools: Made by W-Systems, with ❤

As we work with our customers to deploy Sugar within their organizations, our team of developers produce enhancements and integrations that showcase the full flexibility that Sugar offers. Available at an annual cost of $80 per licensed Sugar user or free for W-Systems customers with wCare.
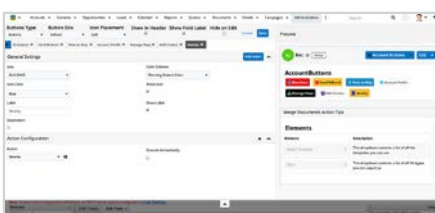
Product Library Examples

Drill Down Report Chart Dashlet

This module adds a 'Drill Down' link to any Saved Report Chart Dashlet placed on a dashboard. Clicking the link opens the related report in a new browser tab. It also allows users to click on any chart element to view its detailed data and lets them configure default chart element colors.

Embedded Content Field

The Embedded Content Field allows users to embed social media content to records. It can also be modified to display custom content using Sugar module fields (i.e. create custom business cards).
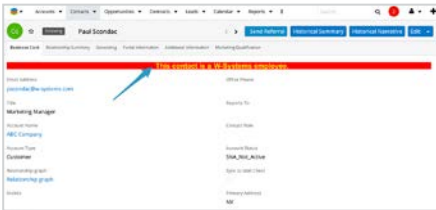
Custom Buttons

Custom Buttons is a field type which can add buttons in dashlets, list and record view. This field type supports adding multiple actions on the same Custom Button and covers a variety of capabilities, reducing the time and hassle needed to go through manually through different menus to complete those actions.

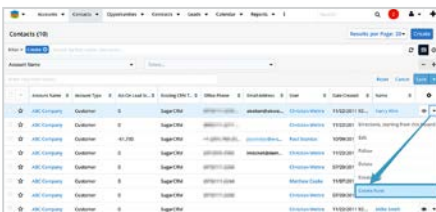Learn more at w-systems.com/wtools

Gauge Chart Dashlet

This dashlet is configurable to measure a numeric field aggregate value from any module and display the results in a gauge type chart.

Custom Notification Field Type

This customization adds a variation of a text field that allows the creation of special font and color formatted notifications on a record.
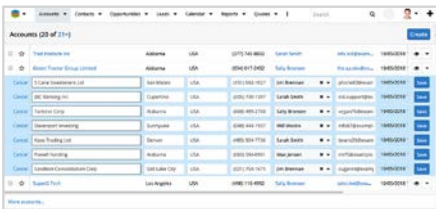

Create Note Function in List View

The Create Note Function in List View adds a new 'Create Note' option to the row action menu in list view.
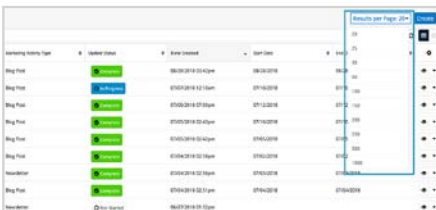

Colored Fields

The Colored Field functionality provides the ability to create new fields that have a background color set from another field or selected in particular for each one in Edit View.

Double Click to Edit List View Row

This module makes it faster to edit a row in list view mode. Double-click the row and it goes into edit mode, replacing the need to press the row action menu and the edit choice.

Custom Results per Module Dropdown

This menu lets Sugar users control the number of records displayed in a list view. The dropdown also saves the number of records you've chosen to view for each Module with a list view.

Sparkline List Dashlet

The Sparkline List Dashlet is a dashlet designed to be used on list views which enables users to view a list of records from a specific module in Sugar, along with graphic representation on top of each column.