



AsPro: Security Scheduling Software Optimises Business Growth

How one company saved time and created scalable processes for business growth with scheduling and payroll software for security contractors.

AsPro, a security services company based in the United Kingdom, provides high-level, registered manned officers to service a wide range of industries across four regions. As the company grew, it was important their reputation for delivering reliable security solutions to their customers remained unchanged.

As a growing business, however, AsPro found as new staff were employed, the administration of the officers dispersed across their four regions of operation became more difficult. Key activities such as rostering, payroll, scheduling and invoicing became more complex and time intensive, with AsPro's administrative team spending up to four days collating paperwork and information for each officer, checking against work schedules before transferring and reentering data into other software applications.

In total, the time between when the officer submitted their timesheet in the post at the end of the working week and when the wages process was completed could take three or four working days. As the company grew and the pressures of a growing workload in a static window of time increased, AsPro saw more instances of human error in this manual payroll process.

"We had all sorts of daily problems around receiving and processing information accurately," said Russ Anderson, AsPro Operations Director. "The time it was taking us to complete invoicing, wages and scheduling was too long and the larger the team grew, the more time it was taking. We needed a fresh approach that would establish a new way of working across the company to speed up these laborious processes."

AsPro implemented Timegate, a global workforce management platform from TEAM Software that specialized in payroll software for security professionals. The solution was implemented

after a consultative approach, looking at both short and long-term needs and the ability to accommodate a continuously growing business.

Timegate's payroll software for security streamlined AsPro's operation, removing manual steps and replacing them with automated processes. As a result, a process that used to take three or four working days to complete now took the administrative team 10 minutes. Through Timegate, AsPro created a seamless integration from operation to invoice, delivering accurate data straight to finance and human resource departments, improving billing response and optimising the time and attendance aspect of AsPro's workforce management.

By enabling automated processes, AsPro was also better able to utilise their human resource capital, freeing up the time of four back-office staff members who'd previously been tasked with working on one small element of administration for each officer. Hazel McGuinness, a member of AsPro's administration team, said, "Officers now enter their data into the system from wherever they are, and we know it's accurate and fair. The system gives us real-time information in a dashboard format which is easy to use and understand, allowing my colleagues and I to process wages and invoices, together with the complete scheduling and performance tracking sequence, at the push of a button."

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- Russ Anderson, AsPro Operations Director

Anderson agreed, "Compared with the way we used to work, the time we save with Timegate is incredible. Faster, more accurate and so simple to use, we're now getting the very best out of our administration team which benefits all AsPro's clients and employees. Timegate has given us the ability to grow our business with confidence."

About AsPro

AsPro is a security services supplier specialising in the design, installation and maintenance of CCTV, NSI approved Intruder Alarm systems, EAS (Tagging) and Access Control systems. With the mission to continually exceed the expectations of customers through the quality of their products and people, AsPro finds the correct equipment and/or services for each individual customer. Learn more at asprosecurity.co.uk. ▶



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