Akkadian Labs ®

SOLUTION INFOSHEET

Akkadian MSP and HCS Provisioning

CISCO
Preferred Solution Partner
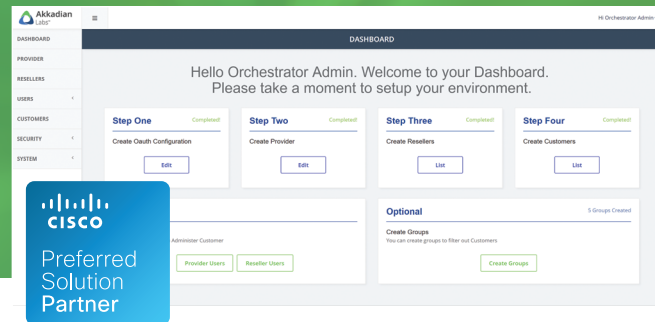
Drive Profitability and Customer Satisfaction with Provisioning Automation

Our platform helps service provider partners streamline their Cisco UC service practice for either a CPE managed deployment or UCaaS offering. From Day 1 dial plan deployment, to powerful Day 2 tools, such as workflow automation, visual phone editing and remote phone control, our platform is highly secure, scalable and easy-to-use. It allows you to quickly onboard customers into your service offers and provides turnkey tools that build strong customer satisfaction.

- **Streamlined Provisioning across Multiple Cisco UC Servers and Applications** — single pane of glass to automate workflows

- **Multi-tenant Management** — a secure, scalable platform for simplified administration of Cisco Collaboration for all your clients

- **CUCM Site Configurations** — save time and money by setting up new locations with just a few clicks

- **Secure End-Customer Access** — role-based access to pre-determined jobs, to minimize risk of errors and inconsistencies

Business Benefits

- Quick and consistent client activation
- Innovation and customization to differentiate offers
- Increased customer satisfaction
- Resource utilization of all engineering skill sets

Flexible Deployment Options

- **Single site instance** — centralized deployment for Managed Service CPE or Cisco Hosted Collaboration Server (HCS)
- **Subscription flex** — license model based on knowledge worker allowing for growth and common area/analog phones

Simplified and Streamlined Workflows

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Key Operator Features

Multi-tenant Architecture
Support all your customers with a single instance of our software.

Hierarchy Management
Easily move between clients with a single login

Client Self-service Portal
Provides secure end user enablement to differentiate your service offerings.

Cloud Connector
Remote "over-the-top" access for customer on-premise UC Application Servers.

High Availability
Automatic roll-over if an outage occurs.

24X7 Support Available
We are always here to help.

Streamline provisioning with intelligent work-flows to remove risks for all Cisco collaboration products and clusters.

- Automated MACDs
- Active Directory integration
- Bulk provisioning
- New dial plan roll-outs

Our Product Suite

Akkadian Provisioning Manager

Akkadian Site Builder

Akkadian Contact Manager

Akkadian Console

Want to learn more?
Schedule a Demo

ABOUT US

Collaboration, an increasingly fundamental characteristic of successful businesses, is often overlooked. Creating software that helps people collaborate is our focus. We offer software products and solutions that integrate Unified Communications environments as well as other business focused enterprise applications.

Technology is complex. We make it simple.

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Contact Us to Learn More About Our Software Products
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