

Privacy Policy (EPOC, C.I.C.)

Last updated: 2 October 2026

This Privacy Policy explains how EPOC, C.I.C ("EPOC") collects, uses and protects information when you visit <https://www.epocnetwork.com> (the "Website"), direct communication with EPOC ("Communication"), and/or personal data provided by you in relation to special events ("Events") managed or participated in by EPOC.

1) Who EPOC is (Data Controller)

EPOC is the data controller for personal data collected via this Website and/or Communication, and a data controller for personal data collected in relation to Events.

Business name: EPOC, C.I.C.

Website: <https://www.epocnetwork.com>

Email: info@epocnetwork.com

Address: 56-58 High Street, Ewell, Epsom, England, KT17 1RW

2) What personal data EPOC collects

EPOC aims to collect as little personal data as possible.

A) Personal data you provide via the Website, Communication or Events

EPOC only collects personal data when you voluntarily submit it through a form on the Website (for example, EPOC's contact form), Communication (for example, a direct telephone call to EPOC), provide it to EPOC as part of your registration for an Event, or provide it directly to EPOC in the course of an Event. This may include:

- Name
- Email address
- Phone number (if provided)
- Company name (if provided)
- Any other information you include in your message

In some cases, we may obtain your contact details or other information from a third-party. For example, if you register for an event managed by a third-party, we may obtain limited details

(such as your name, contact information and relevant Event requirements) in relation to that event. EPOC will treat all such information in accordance with the terms of this Policy.

B) Data collected automatically by the Website (cookies, analytics and advertising)

When you browse the Website, EPOC may use cookies and similar technologies that collect information such as:

- Online identifiers (e.g., cookie IDs)
- Device and browser information
- Pages viewed and actions taken on the Website (e.g., clicks, scrolls)
- Approximate location (derived from IP address)
- Referral source (e.g., from an advert or search engine)

Even if you don't submit a form, some of the above (like online identifiers) can be treated as personal data under UK/EU data protection law.

3) Contact forms – purpose and lawful basis (Legitimate Interests)

Purpose: If you submit an enquiry via EPOC's contact form on the Website, or provide contact details in the course of either a Communication, or in relation to an Event; you are willingly providing your contact details so that EPOC may contact you to discuss EPOC's services, membership or other EPOC related information you have requested or expressed an interest in.

Lawful basis: EPOC processes personal data submitted via its Website forms, Communications and Events under Legitimate Interests (Article 6(1)(f) UK/EU GDPR). EPOC's legitimate interest is to:

- respond to inbound enquiries, and to communicate with potential members about EPOC's services.

EPOC considers this use to be reasonable and proportionate because you have actively chosen to contact EPOC and provide your details for that purpose. Submitting your contact details does not automatically subscribe you to marketing. If EPOC sends marketing communications, it will do so only as permitted by law and, where required, with your consent. You can opt out at any time.

4) How EPOC uses your information

EPOC uses information collected from you (via the Website, Communication or Events) to:

- respond to enquiries and communicate with you about requested services
- operate, secure and improve the Website (performance, usability and troubleshooting)
- measure advertising performance and website conversions
- understand how the Website is used so EPOC can improve content and user experience
- understand the effectiveness of EPOC's strategy relating to Events

EPOC only shares information where it is necessary for the requested service, and endeavors to share the minimum amount of personal data required to complete the task.

EPOC uses third-party tools for marketing and website improvement purposes only.

5) Advertising, analytics and website improvement tools

EPOC uses third-party services that may set cookies or use similar technologies, depending on your cookie choices.

- Advertising platforms (measurement and performance):
 - DealCloud
 - HubSpot

These tools may help EPOC measure campaign performance (e.g., conversions) and understand which marketing channels are effective. Where enabled and permitted by your cookie preferences, they may also support remarketing.

- Analytics & website improvement:
 - DealCloud
 - HubSpot

6) Cookies and consent

EPOC uses cookies and similar technologies to:

- ensure the Website works properly (strictly necessary)
- analyse Website usage and improve performance (analytics)
- measure marketing performance (marketing)

Where required by law (including UK rules such as PECR), EPOC will request your consent for non-essential cookies via a cookie banner/controls. You can also control cookies through your browser settings.

7) Who EPOC shares data with

EPOC may share information with trusted third-party service providers only where necessary for the purposes described in this policy, such as:

- advertising, analytics and website improvement providers (listed above)
- website hosting, security and performance providers
- other third-party tools used strictly for marketing and website improvement
- the facilitation of Events where required by the terms of your registration for such Events

EPOC does not sell personal data.

8) International data transfers

Some third-party providers may process data outside the UK/EEA (including the United States). Where this happens, EPOC takes steps to ensure appropriate safeguards are used, such as contractual protections and approved transfer mechanisms.

9) How long EPOC keeps your data

- Contact enquiries (obtained through the Website, Communications and Events): unless the enquiry results in your membership with EPOC, retained only as long as necessary to respond and manage follow-up, and for appropriate record-keeping (typically 12–24 months, unless a longer period is required).
- Analytics/advertising data: retained according to the provider settings and only as long as needed for measurement and improvement.
- Membership: if you become a member of EPOC's network, your personal data is retained for the duration of your membership and thereafter for only so long as permitted or required by applicable law.

10) How EPOC protects your data

EPOC takes reasonable technical and organisational measures to protect personal data, including access controls and secure systems. No method of transmission or storage is 100% secure, but EPOC works to minimise risk.

11) Your data protection rights

Depending on your location, you may have rights to:

- access your personal data
- correct inaccurate data
- request deletion
- restrict or object to processing

- withdraw consent (where processing is based on consent)
- data portability (in certain cases)

To exercise your rights, contact us at info@epocnetwork.com.

12) Complaints

If you are unhappy with how EPOC handles your data, you have the right to complain to a supervisory authority. In the UK, this is the Information Commissioner's Office (ICO), located at Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF and via its website at <https://www.ico.org.uk>. If you are in the EU, you can complain to your local data protection authority.

13) Links to other websites

The Website may contain links to third-party websites. EPOC is not responsible for their privacy practices. Please review their privacy policies separately.

14) Updates to this Privacy Policy

EPOC may update this Privacy Policy from time to time. The latest version will be posted on this page with the "Last updated" date revised.