

## Customer FIRST On-Boarding

Customer FIRST is AVEVA's comprehensive maintenance and technical support program. This on-boarding session is designed to ensure your organization understands the key features of the program and to provide education on how to utilize support resources and related tools for maximum benefit.

**FREE**

The Customer FIRST program is designed to proactively help you achieve maximum benefit from your investment in AVEVA software throughout its life. The program provides you with:

- Continuous software maintenance through version upgrades to keep your software "state-of-the-art" so you can respond quickly to challenges and opportunities
- Access to technical support experts to remedy any technical issues that you experience as you install, utilize and upgrade your software
- Access to our AVEVA Select Services Subscription program to ensure your software continues to run at peak-performance at all times

### What's Included

A comprehensive on-boarding session that includes a thorough overview of your benefits and how best to utilize the resources available to you. This is also an open forum to give you a chance to ask any questions you may have about the Customer FIRST Program.