

National Grid

When expectations are met for each part of the LDAR service

National Grid owns, manages, and operates the national transmission network in Great Britain. To detect and reduce fugitive emissions in their facilities, they contacted Intero - The Sniffers to perform Leak Detection And Repair at 3 compressor stations.

"We first heard of Intero - The Sniffers through word of mouth and through your involvement with Marcogaz, the Technical Association of the European Gas Industry. We were also aware of your positive reputation in the industry and you came across as a professional company" says Samuel Brookes, Operations Support - Emissions Officer at National Grid.

Comparing service providers

National Grid used another service provider before reaching out to Intero - The Sniffers. *"The two main reasons why we reached out to you was for competition reasons and to compare technologies as well"* says Samuel.

"It's about knowing what you're measuring in terms of the valves and pipe work and knowing where to look for leaks."

Smooth communication

Our team performed Leak Detection And Repair at 3 compressor stations of National Grid, being Huntingdon, Kings Lynn, and Peterborough. According to Samuel, the communication throughout the project went smoothly.

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"There was good communication when dealing with the initial query. The quotation was also competitive. The team kept regular contact to plan in the work and the staff on site were professional. There was a prompt delivery of the final report. My expectations are met for each part of the service."

We want to thank National Grid for their trust in our team. We look forward to supporting them in the future.

More about National Grid

National Grid is an energy company operating in the UK and US.

We deliver electricity and gas safely, reliably and efficiently to the customers and communities we serve – all while working towards a clean energy future.